healthEZ

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Important Notice:

Transition to HealthEZ Starting May 1, 2025

We're excited to let you know that starting on May 1, 2025 your health plan transitioned to HealthEZ. You might notice a slight delay in how your claims are processed, so here's some important information to assist with the transition.

Why This Matters

You might receive bills for healthcare services several months after services were rendered because providers have 6 to 12 months to submit claims. Typically, your previous insurance administrator would handle claims processing and payment for any services incurred prior to your plan's transition to HealthEZ; however, in this case, HealthEZ will take over processing and payment of claims for any services incurred between **January 1, 2025 and April 30, 2025.** These claims can be submitted to HealthEZ for up to one year after the service date.

How This May Affect You

If your provider informs you that a claim has been rejected or denied or if you receive a bill showing no insurance coverage for services incurred in 2025, you'll need to advise the provider to resubmit the claim to HealthEZ at the address on your ID card.

What You Should Do

If you receive a call from your provider or a bill indicating no coverage, please share this flyer and your new ID Card with your provider.

Administered by: Employer: **healthEZ** _____ **Policy Holder:** **Group ID:** **Subscriber ID:** **Medical Coverage:** In-Network Deductible: $ In-Network Out-of-Pocket: $ Provider Information Eligibility: Benefits/Eligibility: Precertification: Submit Claims to: ▓▓▓▓▓ Medical Network:	**Instruction for Providers** **Please note, this plan's prior claims administrator will not be processing claims for dates of service prior to the plan's transition to HealthEZ. As a result, if you are submitting a claim for services rendered between January 1, 2025 and April 30, 2025, please resubmit it to Health EZ according to the instructions on the member's HealthEZ ID card.**

If you have any questions or need further assistance,
please contact HealthEZ directly at the number on the Member's ID Card.